

## RENTAL CONDITIONS Campervan North America

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden*

### Standard inclusions

- Liability Insurance with a USD 2.000 excess

### Camper is exclusive of

- Mileage charges
- One way fees
- Optional extras

### Driver requirements

A current and full motor vehicle driver's license is required. If the driver's license is not in the English language then an international driver's license is also recommended. A valid driver's license is required for each Authorized Driver at the time of pick-up. Only Authorized Drivers are permitted to drive the Vehicle.

The Authorized Driver's minimum age for the Two4theRoad, Clanhauler, Treasure Chaser and Bunkhouse is 25. The Authorized Driver's minimum age for the Edelweiss is 21 (younger with authorization only). The Authorized Driver's maximum age for all Vehicles is 79.

### Deposit/credit card

Campervan North America requires a security deposit of \$750.00., Additional deposits may be required for special events e.g. 'Burning Man' or Alaska trips. Campervan North America has up to 5 days to refund the security deposit.

Campervan North America only accepts Visa and MasterCard. The bond cannot be paid with a pre-paid credit card.

All credit card transactions are conducted in US dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged.

Campervan North America does not accept any liability for variances up or down. Refunds by credit card can take up to 21 working days depending on the renter's Financial Institution.

### Minimum rental period

The minimum rental period for all rentals is 3 days.

### One-ways

One-way rentals are available subject to the minimum rental periods (for prices, please contact Worldwide Campers).

### Changes

One free change per booking can be made up to 45 days prior to pick-up. \$50 for any additional changes made thereafter (before the 45days prior to pick-up).

### Cancellations

#### **The charge of Campervan North America is:**

60 days or more before pick up	USD 85,-
Between 59 days and 30 days before pick up	20 % of nightly rental charge
Between 29 days and 15 days before pick up	50 % of nightly rental charge
Between 14 days prior to pick up or no show	100 % of nightly rental charge

\*\* One way fee if applicable will also be charged as a cancellation fee

#### **The charge of Worldwide campers is:**

Between booking and 15 days before pick up	50 euro
Between 14 days and day of pick up	100 euro

### Transfers

We do not provide airport pickup. Renters are responsible for their own transportation to and from our offices.

### Picking up the vehicle

Pick-up time is 2:30 PM to 6 PM on the rental date. Earlier pick up may be possible, but only will be promised 3 days in advance of the pick-up date.

### Dropping off the vehicle

Clients must return the Vehicle to our rental office or other location we specify between 9:00 AM – 10:30 AM on the date specified in this Agreement, and in the same condition that you received it, except for ordinary wear.

If the Vehicle is returned after closing hours, clients remain responsible for the safety of, and any damage to, the Vehicle until we inspect it upon our next opening for business. Charges for late Vehicle return or unauthorized extension of the rental period are any applicable rental charges plus \$100 per hour or \$800 per day. The regular rental rates apply only with proper authorization from us prior to a rental extension. Clients are advised are to return the Vehicle with the interior cleaned, dishes cleaned, and holding tanks dumped to avoid any additional cleaning or dumping charges. Cleaning charges if the Vehicle is returned unclean shall be determined at our sole discretion.

### Vehicle size

If for any reason the booked campervan is not available, Campervan North America reserves the right to substitute a higher-priced Vehicle at no additional cost. No claims for ancillary fees are accepted.

### Breakdown assistance and repair reimbursement

Driving is allowed on all maintained roads, including gravel roads where smooth and well maintained. You are, however, responsible for all damage to, or loss or theft of, the Vehicle, including but not limited to accidents, breakdowns, tank damage, and/or flat tires, which includes the cost of repair, or the actual cash retail value of the Vehicle on the date of the loss if the Vehicle is not repairable or if we elect not to repair the Vehicle, plus loss of use, diminished value of the Vehicle caused by damage to it or repair of it, and our administrative expenses incurred processing the claim, whether or not you are at fault.

### Travel restrictions

Mexico: Traveling into Mexico is not permitted.  
Death Valley: Traveling into Death Valley is not permitted between June 15<sup>th</sup> and September 15<sup>th</sup>  
Alaska: Traveling within Alaska, Yukon and/or NWT is permitted as long as Britz has been advised at the time of reservation.  
Other: Traveling on any Private-, gravel-, dirt- or logging roads and other non-public roads, beaches, etc. and in the Inner city of New York / Montreal & Quebec City (Canada) is not permitted

### Burning Man

Customers travelling from 22 August to 7 September 2020 into or out of Las Vegas, whether they intend to attend Burning man or not, will be surcharged US\$ 1000,- and are responsible for cleaning cost starting at \$100 per hour.

### Parking/Traffic Violations

It is the Renter's responsibility to report and pay for all parking/traffic violations at check-in. Failing to report these violations at drop-off will cause a charge of an administrative fee of up to \$100.00 plus the fine (including all late charges) to the Renter's credit card. Any toll road charges not paid for will result in a \$15.00 per incident service fee.

### Pets and animals

Pets are allowed in our Vehicles but you will incur an additional cleaning fee. The additional cleaning fee is \$90 for the Two4theRoad, Clanhauler, Treasure Chaser and Bunkhouse, and \$45 for the Edelweiss.

### Smoking

Smoking is prohibited in all Vehicles. You are responsible for all extra charges acquired to return the Vehicle to its normal, odorless condition with a minimum charge of \$250.

### Winterization

Vehicles may be winterized between November 1st and March 31st (this period may be longer depending upon the location and weather conditions). It is not possible to use the water and waste systems during this time or when outside temperatures are below 32°F (0°C).