

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden.*

## RENTAL CONDITIONS JUCY AU

### Camper rate includes:

- Risk Taker Insurance, with an excess and bond of \$3,000
- GST (10%)
- 24/7 roadside assistance
- Unlimited kilometers
- Included bedding and living equipment / chairs / DVD players, CD players, AUX inputs in all campers.
- Rates on pick up date determine the daily rate for the first 30 days, after that the flex will be re-calculated

### Camper rate is exclusive of:

- Excess reduction options
- Optional extras
- One-way fee
- No refunds can be given for early returns or on credit card fees

All rates and conditions are subject to change as required and without prior notification.

### Bond

At the time that the customer collects the vehicle, JUCY will authorize the applicable excess to the customer's credit card. Please note: this is not a charge, it is just an authorization made against their credit card. The release of the funds can take five or more working days to be processed depending on the customers' bank's procedures.

### Deposit/credit card

Jucy's rental charge includes a (RISK TAKER) Liability of \$3.000. A bond of \$3.000 will be collected at the time of entering into a Rental Contract. The \$3.000 will be debited to the credit card account immediately. A non-refundable credit card fee will be charged as following: Visa/MasterCard 2% and American Express 4% (subject to change). For security purposes, only a credit card can be used to provide a Bond. Jucy only accept Visa, MasterCard and American Express. The credit card holder must be present and able to sign for the Bond upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle. The Bond is fully refundable when the vehicle is re- turned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with. If there is damage to the vehicle on its return, the Bond will be used to cover the cost of such damage up to the amount of the relevant Liability. However, if the

terms of the Rental Contract are breached and the Bond is insufficient to cover the damage than any extra cost will be charged.

### **Exchange Rate / Currency Variations**

All credit card transactions are conducted in AUS Dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

### **Driver requirements**

A current and full motor vehicle license is required. If the driver license is not written in English then an international driver license is also recommended. The driver license must have been held for at least one year and be valid for the whole length of the rental. The original license must be shown at the time of pick up when the driver is present. Drivers must be 18 years of age or over. For drivers 75 years of age or over, a current medical certificate stating that the customer is fit to drive for the duration of the hire is required upon vehicle collection.

### **Mandatory Fees**

- One-way fee \$150
- Credit Card fee
- Public holiday charge

### **Cancellation Policy**

- If the booking is cancelled 22 days or more prior to the pick up date, no charge applies
- If the booking is cancelled within 1-21 days prior to the pick up date, 20% of the total booking value will be charged
- If the booking is cancelled on the day of pick up or is a NO SHOW, 100% of the total booking value will be charged

### **Changes**

Jucy is happy to apply the first change to an existing booking free of charge. This first change may involve several aspects of the reservation (party size, items prepaid). Any subsequent changes are charged at an charge of \$25.00 per change. They must first obtain authorization from Jucy.

### **Minimum rental period**

Minimum rental days are subject to change as required on busy periods, please contact WorldWide Campers for more information.

### **Vehicle pick up and drop off**

Campers must be returned to the JUCY branches by 2pm on weekdays, and by 1:30pm latest on weekends. A late fee of \$100 may apply. Campers cannot be picked up or returned outside of office hours. Vehicles must be clean on drop off and full of petrol; LPG canisters should also be full.

### **Infringements and administration fees**

The hirer is liable for all infringement offences committed during the period of hire, including but not limited to any fines or charges for traffic offences, including: speeding offences, a failure to comply with directions given by a traffic signal, toll offences, parking offences and freedom camping offences. A \$60 administration fee per infringement will also apply.

### **Animals / Smoking**

No animals are permitted in our vehicles, excluding guide dogs. Smoking is not allowed in our vehicles. A cleaning fee of up to \$500 may apply.

### **Travel restrictions**

Any problems associated with the vehicle, including equipment failure, must be reported to JUCY as soon as practicable and in any event within 48 hours from the time the customer has knowledge of the defect or failure in order to give JUCY the opportunity to rectify the problem during the rental. Jucy do not permit any vehicles on:

- Any unsealed roads (being a road not sealed with hard material such as tar, bitumen or concrete).
- Fire trails, beaches, sand, tracks, fields or paddocks are also not permitted. The only exception to this is reasonable use of access roads to recognised commercial campgrounds.

### **AIRPORT TRANSFERS**

#### **CAIRNS**

You'll be pleased to know that we have great mates from Cairns Taxi who will transfer you to and from the Cairns airport. This service is a flat rate of \$20 per booking, one-way and must be pre-booked with JUCY. You will need to select the option for an Airport transfer online when making the booking (and a return if you need one).

If you're coming from the city, a taxi will cost approximately \$10 (or if you prefer to stretch your legs, you can walk 2km, it will take you about 20 minutes). Cairns Taxi phone number is: 131 008.

#### **BRISBANE**

##### **Airport Shuttle**

You'll be pleased to know that we have some great mates from Gateway Airport Parking who will drive you to and from the Brisbane International & Domestic airports. A charge of \$20 per group (up to 4 people) will apply for a one-way transfer.

Once you have arrived at Brisbane Airport, collected your luggage and cleared customs, please phone the JUCY 1800 free phone number (1800 150 850) and press OPTION 1 then OPTION 2 and let us know you are calling to arrange the shuttle. A green Gateway Airport Parking shuttle bus will collect you and transfer you to the JUCY Brisbane branch to collect your JUCY Wheels.

**DOMESTIC ARRIVALS:** Please wait at the Ground Level Bus Zone (B1/B1)

**INTERNATIONAL ARRIVALS:** Please wait at the Coach Departure area in Zone 4.

When you've finished your JUCY Adventure, please arrive at the JUCY Brisbane branch at least 45 minutes before the time you wish to be at the airport.

##### **Taxi**

To/From Airport: Approx. \$25 (8.0 km) - Black & White Cabs Ph. 131 008

To/From City: Approx. \$30 (12.5 km) - Black & White Cabs Ph. 131 008

#### **SYDNEY**

##### **Airport Shuttle**

A charge of AUD\$20 per group (up to 4 people) for a one-way transfer will apply.

The JUCY branch is located 3.5km from Sydney Airport and we have some great mates from Joey's Airport Shuttlz who can transfer you there to collect your JUCY Wheels.

You'll need to select the option for an Airport transfer online when making the booking (and a return if you need one). The Shuttle must be pre-booked with JUCY. You will need to provide your flight numbers when making your JUCY booking. Once you have arrived at Sydney Airport, collected your luggage and cleared customs, please phone JUCY on 1800 150 850 and press OPTION 1 then OPTION 4 and let us know you are calling to arrange the shuttle.

**DOMESTIC ARRIVALS:** Please wait at the shuttle bus area called 'the Horseshoe'.

**INTERNATIONAL ARRIVALS:** Please wait at the Shuttle Bus area at Bay 34.

There are information help desks in both terminals and they can help you to find the shuttle pick-up point and/or a phone.

When you've finished your JUCY Adventure, please arrive at the JUCY Sydney branch at least 45 minutes before the time you wish to be at the airport.

#### **By Taxi**

To/From Airport: Approx. \$30 (4.0 km) - Taxi Combined Ph. 131 008

To/From City: Approx. \$50 (13.0 km) - Taxi Combined Ph. 131 008

#### **By Bus**

From City: Take the 309 Bus from Circular Quay or Central Station to Botany Road (45 minutes)

### **MELBOURNE AIRPORT**

#### **Airport Shuttle**

The JUCY branch is located 10 minutes/5.0 km from Melbourne Airport and we have some great mates from Andrew's Airport Parking who will drive you there.

Once you have arrived at Melbourne Airport, collected your luggage and cleared customs, please phone the JUCY 1800 free phone number (1800 150 850) and press OPTION 1 then OPTION 1 and let us know you are calling to arrange the shuttle. A blue Andrews Airport Parking shuttle bus will collect you and transfer you to the JUCY Melbourne Airport branch to collect your JUCY Wheels. This service is free within branch hours.

When you've finished your JUCY Adventure, please arrive at the JUCY Melbourne Airport branch at least 45 minutes before the time you wish to be at the airport.

#### **Taxi**

To/From City: Approx. \$60 (20 km)

### **ADELAIDE**

The JUCY branch is located 15 minutes/7.0 km from Adelaide Airport and we have some great mates from Andrews Airport Parking who will drive you there.

Once you have arrived at Adelaide Airport, collected your luggage and cleared customs, please phone the JUCY 1800 free phone number (1800 150 850) and press OPTION 1 then OPTION 6 and let us know you are calling to arrange the shuttle. A blue Andrews Airport Parking shuttle bus will collect you and transfer you to the JUCY Adelaide branch to collect your JUCY Wheels.

**INTERNATIONAL/DOMESTIC ARRIVALS:** Please wait at the shuttle bus collection point.

When you've finished your JUCY adventure, please arrive at the JUCY Adelaide branch at least 45 minutes before the time you wish to be at the airport. Please note: Andrew's Airport Parking Shuttle service is only available between the hours of 4am and 12am. This is a free service.

**To/From City:**

There is a free tram from the Adelaide City Centre to the entertainment centre, which is an easy five minute walk from the branch. You can hop on at Rundle Mall, or [click here](#) for a full list of stops.