

RENTAL CONDITIONS JUCY USA

Camper rate includes:

- Basic insurance cover for Jucy vehicle (US\$1,500 excess/deductible/bond applies)
- Statutory liability cover as required by law
- 24/7 Roadside Assistance
- Rates are calculated on a per night basis
- Rates on pick up date determine the daily rate for the first 30 nights, hires longer than 30 nights will be re-calculated.
- Bedding and cooking equipment
- Complete roadside assistance

Camper rate is exclusive of:

Additional mileage packs, Optional Extras, One-Way Rental Fees, excess reduction options, Taxes.

All rates and conditions are subject to change as required and without prior notification.

Bond

If the JUCY CDW insurance option has not been selected there is a bond of \$1500. If the JUCY CDW has been selected, a bond of \$500 will apply. At the time that the customer collects the vehicle JUCY will pre authorize the customer's credit card for the bond. For security reasons, only a credit card can be used to provide a bond. The credit card holder must be present and able to sign for the bond upon the vehicle collection. If there is damage to the vehicle upon its return, the bond will be used to cover the cost of such damage up to the amount of the relevant liability. If the terms of the Rental Contract are breached and the bond is insufficient to cover the damage then any extra cost will be charged. Jucy strongly recommend taking out the SLI cover to protect you against 3rd party claims.

Insurance options/plan

COLLISION DAMAGE WAIVER & SUPPLEMENTARY LIABILITY INSURANCE

The excess is \$0. A bond of \$500 is pre authorized at the time of collection of the vehicle. Our CDW covers one windshield and up to two tyres. It also covers SLI liability of up to \$1,000,000.

COLLISION DAMAGE WAIVER (CDW)

The excess is \$0. A bond of \$500 is pre authorized at the time of collection of the vehicle. Our CDW covers one windshield and up to two tyres.

SUPPLEMENTARY LIABILITY INSURANCE (SLI)

The excess is \$1500. A bond of \$1500 is pre authorized at the time of collection of the vehicle. Our SLI includes liability cover of up to \$1,000,000.

PROPERTY DAMAGE

The renter is responsible for up to the amount of \$1500 (depending on insurance option taken) for the cost of damage to the rental vehicle. Accidents must be reported immediately. The renter is also responsible for the cost of demurrage for the period the vehicle is unavailable due to repairs. The

liability is applicable regardless of who is at fault and must be paid at the time the accident is reported to JUCY, not at the completion of the rental period. In addition to the liability, an administration fee will be charged per claim.

Exchange Rate / Currency Variations

All credit card transactions are conducted in US Dollars. Due to exchange rate fluctuations there could be some variance in the amount refunded compared to the amount initially charged. We do not accept any liability for variances up or down. Refunds by credit card can take up to 15 working days depending on the renter's Financial Institution.

Driver requirements

A current and full motor vehicle license is required. If the driver licence is not written in English then an international driver licence is also required. An accredited English translation will be accepted in lieu of an international driving permit. The driver's license must have been held for at least one year and be valid for the whole length of the rental. The original licence must be shown at the time of pick up when the driver is present. Drivers must be 21 years of age or over.

Minimum/Maximum rental period

The minimum rental period for all Jucy Vehicles can change without notice. The maximum rental period is Thirty (30) nights, after that the flex will be re-calculated.

One-ways

For all locations: US\$175.

Cancellation Policy

If the booking is cancelled 22 days or more prior to the pick up date, no charge applies; If the booking is cancelled within 1-21 days prior to the pick up date, 20% of the total booking value will be charged. If the booking is cancelled on the day of the pick up or is a NO SHOW, 100% of the total booking value will be charged.

Changes

Jucy is happy to apply the first change to an existing booking free of charge. Any subsequent changes are charged at US\$25 per aspect, per change. Please be aware: reservation changes are subject to availability and Flex Plan Reservation Change Rules where the higher flex rate shall apply. If the renter wishes to change the drop off destination after the rental has commenced or extend the rental whilst on hire, they first must obtain authorization from the Jucy Head Office. The extra cost of an extended rental must be paid by credit card direct to JUCY at the time of extension.

Transfers

Vehicles must be collected and returned to our rental office (no airport returns are permitted). Failure to return to a Jucy rental office may result in a relocation fee being charge or up to \$700. Transfers to and from the Jucy rental office are not included in the rental price. It is the renter's responsibility to get to and from the rental office.

Picking up the vehicle

Offices are open Monday to Friday 9am – 4:30pm and Saturday 9am – 12pm.
The office is closed on Sundays.

Vehicles can be picked up Monday to Friday between 1pm - 3pm. An 'Early Departure' can be arranged if the desired pick up time is between 9am - 12:59pm. An Early Departure Fee will apply. On Saturdays, vehicles must be picked up between 9am - 11am, no vehicles can be picked up outside of these hours.

Jucy USA offers the availability to arrange a 24/7 pickup-drop off. If you want this, then this will be the procedure:

- Worldwide Campers make a booking as per usual
- Worldwide Campers explain to the customer the following is possible: 24/7 delivery service: delivery to hotel/ airport.
- The client himself calls Jucy USA on +1 424-456-4830 during branch hours to add/ organise the 24/7 delivery service.
- Jucy USA then sends a video link
- Jucy USA will send paperwork to sign, including a credit card link to pay for this service
- Jucy USA will then send a text to the client with drivers name and number and estimate times
- Meet and greet on pickup date
- Hit the road

Dropping off the vehicle

Vehicles must be returned Monday to Friday between 9am - 11:00 am. A 'Late Return' can be arranged if the desired return time is between 11:01 am - 3pm. A Late Return Fee will apply. On Saturdays, vehicles must be returned between 9am - 11am. Afterhours drop offs can be arranged with JUCy staff on a case by case basis.

Customers should be advised to return the vehicle allowing plenty of time to transfer to the airport. Customers should also allow for wait times for the next available transport as well as adverse traffic conditions.

Repairs

Repairs up to \$75 may be affected without authorization and will be reimbursed unless the damage is caused by the renter. For amounts over \$75, Jucy will need to be informed in advance. All vehicles are covered for 24hr emergency roadside assistance.

Infringements and administration fees

The renter is responsible for paying the charging JUCY for all parking citations, tolls, fines for toll evasion and other fees, fines and penalties assessed against the renter, JUCY, or the vehicle during this rental. In addition to these costs, there will be a \$50 claims administration fee for all claims that are processed by JUCY in the USA. A damage administration fee of \$75 will be applied for processing each damage claim. This fee applies to all damage claims regardless of whether the hirer elects to use JUCY excess reduction cover or has made their own travel insurance arrangements.

Animals

No animals are permitted in our vehicles, excluding service dogs.

Smoking

Smoking is not allowed in our vehicles.

Cleaning fee

A cleaning fee up to \$500 may be charged.

Mileage

All rentals are excluding mileage. Mileage may be purchased upfront by 100miles per nigt/ 500 miles packages or unlimited mileage package. All pre-booked and paid. Miles exceeding the restriction incur a charge of \$0,25 per kilometer.

Travel restrictions

JUCY reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions, and the distance to nominated destinations in relation to the length of the rental period.

JUCY vehicles are not allowed in any underground parking structures, parking garages or drive thrus to prevent overhead damage.

Death Valley and other desert areas: Vehicles are not allowed to operate in Death Valley and other desert areas during 15 July to 15 September due to extremely high temperatures which can cause system failures. At other times, clients visit these areas at their own risk and are thus responsible for all recovery and other charges. During certain periods these areas are not habitable and could pose a danger to the driver and passengers.

Mexico, Alaska, Yukon and Northwest Territories & Newfoundland: Travel to Mexico, Alaska, Yukon and Northwest Territories & Newfoundland is strictly prohibited.

Burning Man Festival: JUCY requires prior notification of attending Burning Man Festival. Travel to the Burning Man Festival will incur a \$700 supplement, hirers are required to thoroughly clean the vehicle and remove all desert dust before returning. Additional cleaning fees may be applied upon return of the vehicle if excessive desert dust remains.

Jucy now offers up to \$350 back on the customers return if your JUCY vehicle meets our cleaning standards, the customer will be given information on how clean we expect the vehicle to be upon pick-up. A JUCY crew member will assess the vehicle on drop off and credit the customer's credit card should they meet the requirements.

Travel to Burning Man without prior consent from Jucy, may incur additional fees.